

LOWEST PRICE GUARANTEE



At TCI Experiences, we promise you the best value on experiences you can book with us. Should you find the same experience at a lower price online within 48 hours of your experience beginning, we will refund the difference. Here's how it works:

1. Collect Your Information:

- Have your TCI Experiences Booking Number ready.
- Gather evidence of the lower price you found.

2. Contact Us:

- Email this information to jeremie@tciexperiences.com, including your name

3. We'll Examine Your Claim:

- Our team will review your claim and get back to you promptly.

4. Receive Your Refund:

- If your claim meets our criteria, we'll refund the price difference.

Refund Terms & Conditions:

- TCI Experiences' Best Price Guarantee applies to any customer who makes a qualifying purchase through our website and mobile app. A minimum down payment must be made to TCI Experiences of US\$50 for the purchase to qualify.
- Our Best Price Guarantee applies to retail and prepaid rates accessible to the general public. It excludes discounts or promotions from third-party sites, organizations, special offers from membership programs, corporate discounts, daily deals, group discounts, or rewards programs. TCI Experiences promotions cannot be used in conjunction with the Best Price Guarantee.
- If you find a lower retail or prepaid rate for the identical tour or activity, on the same date, and in the same currency as your original purchase on another website, anytime between booking with TCI Experiences and 48 hours after your experience starts, we'll refund the difference.
- TCI Experiences reserves the right to verify the details of the lower price where possible. All refund decisions are at the sole discretion of TCI Experiences.